

RST Limited Warranty

This warranty covers bicycle products manufactured by Dah Ken in both Taiwan and China factory under RST brand (the "RST Products").

Warranty Period

RST warrants that the RST Product is free from defects in materials and workmanship under normal conditions and reasonable use for a period of two years from the date of original purchase of bicycle or RST Product. This warranty is only between RST and the original purchaser and is NOT transferable.

Claims under this warranty must be made through an RST dealer or where the bicycle or the RST product was purchased.

Warranty is at the full discretion of RST or their official distributors and will cover only defective materials and workmanship.

Warranty Exclusions

This warranty does not cover the following:

1. The RST product if it has been modified or repaired by a person other than an authorized RST dealer or service center.
2. The installation of non-genuine RST parts and/or accessories.
3. The RST Product if it has been used for rental or commercial purposes
4. Damage resulting from causes other than defects in materials and workmanship, including but not limited to: accident, abuse, misuse, neglect, stunt, acrobatics riding, ramp jumping, improper assembly or installation, improper repair, lack of maintenance, alteration, modification or other abnormal, excessive or improper use.
5. The damages caused by the use of parts that are not compatible, suitable and/or authorized by RST for use with RST product.
6. Damage occurring during transportation of the RST product.
7. Damage to products that are not manufactured by RST.
8. Damages resulting from normal wear and tear, including but not limited to damage or deterioration to the surface finish, aesthetics, appearance or the repainting of RST Product.
9. The warranty is void if the serial number or production code has been deliberately altered, defaced or removed.
10. Stripped threads are not covered.
11. Any product that has not been maintain as per RST's recommended service intervals.
12. Any bending, non-alignment defects or loosening which happen to the steerer tube, fork crown, stanchions and lower casting of the product in the **Dirt Jump** and/or **Free Ride** category.

■ **Normal wear and tear parts are identified as follows:**

1	Dust seal	6	Remote lockout cable
2	Air sealing O-ring	7	Bushing
3	Rubber moving parts	8	Stanchion (upper tube)
4	Rear shock mounting hardware and main seal	9	Pivot
5	Stripped threads/bolt	10	Lubricant—grease

■ **Suggested replacement/service intervals of wear and tear parts as follows:**

Part Name	Need to replace
Dust seal	6 months
Air sealing O-ring	1 year
Rubber moving parts	1 year
Rear shock mounting hardware and main seal	1 year
Remote lockout cable	1 years
Lubricant—grease	6 months

Warranty Handling Process

RST reserves the right of all final warranty or non-warranty decisions.

To make a valid claim under this warranty, please return the RST Product to an authorized RST dealer or the place of purchase with the original, dated invoice or receipt. Your dealer will contact the local RST warranty service center to handle your warranty claim.

In the USA, dealers should call the RST-USA warranty service center at (661)-360-9946.

Customers in countries other than USA should contact their local dealer or distributor or RST Europe Office.

If, having inspected the RST Product, RST accepts that the RST Product is defective; RST will either repair or replace the RST Product without charge.

In the event that a product needs to be replaced and is discontinued or not available, RST reserves the right to replace the product with one of equal value, no credit or refund will be issued.

The warranty duration and laws may vary from country to country and/or state to state.

RST reserves the right to revise this limited warranty without notice.

All parts and components out of warranty period need to be purchased.

Importance of maintenance

RST feels that scheduled/ recommended regular maintenance is very important and necessary to guarantee the performance and life of RST Products, please carefully refer to OWNER’S MANUAL for the details.

All forks, that have been in service 5 years or more, should be inspected and serviced annually if they are going to remain in use.